



PRICER LIMITED WARRANTY

HARDWARE: Pricer AB and/or any of its operating subsidiaries (hereinafter referred to as "Pricer") warrants to the end user ("Customer") that this hardware product will be free from defects in workmanship and materials, under normal use and service, for twelve (12) months from the date of purchase from Pricer.

Pricer's sole obligation under this express warranty shall be, at Pricer's option and expense, to repair the defective product or part, deliver to Customer an equivalent product or part to replace the defective item, or if neither of the two foregoing options is reasonably available, Pricer may, in its sole discretion, refund to Customer the purchase price paid for the defective product. All products that are replaced will become the property of Pricer. Replacement products may be new or reconditioned. Pricer warrants any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer.

SOFTWARE: Pricer warrants to Customer that each software program licensed from it in material aspects will perform in substantial conformance to its program specifications, for a period of ninety (90) days from the date of purchase from Pricer or its authorized reseller. Pricer warrants the media containing software against failure during the warranty period. Pricer's sole obligation under this express warranty shall be, at Pricer's option and expense, to refund the purchase price paid by Customer for any defective software product, or to replace any defective media with software which in material aspects does not substantially conform to applicable Pricer published specifications. Customer assumes responsibility for the selection of the appropriate applications program and associated reference materials. Pricer makes no warranty or representation that its software products will meet Customer's requirements or work in combination with any hardware or applications software products provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected. For any third-party products listed in the Pricer software product documentation or specifications as being compatible, Pricer will make reasonable efforts to provide compatibility, except where the non compatibility is caused by a "bug" or defect in the third party's product or from use of the software product not in accordance with Pricer published specifications or User Guide.

THIS PRICER PRODUCT MAY INCLUDE OR BE BUNDLED WITH THIRD-PARTY SOFTWARE, THE USE OF WHICH IS GOVERNED BY A SEPARATE END-USER LICENSE AGREEMENT. THIS PRICER WARRANTY DOES NOT APPLY TO SUCH THIRD-PARTY SOFTWARE. FOR THE APPLICABLE WARRANTY, PLEASE REFER TO THE END-USER LICENSE AGREEMENT GOVERNING THE USE OF SUCH SOFTWARE

OBTAINING WARRANTY SERVICE: Customer may contact Pricer Customer Service and Support Center within the applicable warranty period to obtain warranty service authorization. Dated proof of purchase from Pricer or its authorized reseller may be required. Products returned to Pricer must be pre-authorized by Pricer with a Return Merchandise Authorization Request (RMA) number marked on the outside of the package, and sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. The repaired or replaced item will be shipped to Customer, at Pricer's expense, not later than thirty (30) days after Pricer receives the defective product. Return the product to:

IN: AUSTRALIA INDIA JAPAN MALAYSIA NEW ZEALAND PRC (PEOPLE'S REPUBLIC OF CHINA) INCLUDING HONG KONG SINGAPORE SOUTH KOREA THAILAND TAIWAN

IN EMEA;
SWEDEN, GERMANY, FINLAND, NORWAY, DENMARK, ICELAND

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IN EMEA ; AUSTRIA BELGIUM CZECH REPUBLICA EGYPT FRANCE GERMANY GREECE HUNGARY IRELAND ITALY ISRAEL LUXEMBURG NETHERLANDS POLAND PORTUGAL RSA (REPUBLIC OF SOUTH AFRICA) RUSSIA SLOVAKIA SAUDI ARABIA SPAIN SWITZERLAND TURKEY UAE (UNITED ARAB EMIRATES) UKRAINE UNITED KINGDOM

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IN: UNITED STATES ARGENTINA BRAZIL CANADA COLOMBIA CHILE MEXICO VENEZUELA

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Pricer shall not be responsible for any software, firmware, information or memory data of Customer contained in, stored on, or integrated with any products returned to Pricer for repair, whether under warranty or not.

WARRANTIES EXCLUSIVE: IF A PRICER PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER'S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT PRICER'S OPTION. TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, TERMS OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY QUALITY, CORRESPONDENCE WITH DESCRIPTION, AND NON-INFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. PRICER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE OR USE OF ITS PRODUCTS.

Pricer SHALL NOT BE LIABLE UNDER THIS WARRANTY IF ITS TESTING AND EXAMINATION DISCLOSE THAT THE ALLEGED DEFECT OR MALFUNCTION IN THE PRODUCT DOES NOT EXIST OR WAS CAUSED BY CUSTOMER'S OR ANY THIRD PERSON'S MISUSE, NEGLIGENCE, IMPROPER INSTALLATION OR TESTING, UNAUTHORIZED ATTEMPT TO OPEN, REPAIR OR MODIFY THE PRODUCT, OR ANY OTHER CAUSE BEYOND THE RANGE OF THE INTENDED USE, OR BY ACCIDENT, FIRE, LIGHTNING, OTHER HAZARDS OR SIMILAR EVENTS..

LIMITATION OF LIABILITY: TO THE FULL EXTENT ALLOWED BY LAW, Pricer ALSO EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCT, EVEN IF PRICER OR ITS AUTHORIZED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT PRICER'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

DISCLAIMER: Some countries, states or provinces do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages for certain products supplied to consumers, or the limitation of liability for personal injury, so the above limitations and exclusions may be limited in their application to you. When the implied warranties are not allowed to be excluded in their entirety, they will be limited to the duration of the applicable written warranty. This warranty gives you specific legal rights which may vary depending on local law.

DISPUTE RESOLUTION: The customer may contact the Director of Customer Service and Support in the event the Customer is not satisfied with Pricer's response to the complaint. In the event that the Customer is still not satisfied with the response of the Director of Customer Service and Support, the Customer is instructed to contact the Director of Marketing. In the event that the Customer is still not satisfied with the response of the Director of Marketing, the Customer is instructed to contact the Chief Financial Officer and/or President.

GOVERNING LAW AND DISPUTES: This Limited Warranty shall be governed by the substantive laws of Sweden, without any reference to its conflict of law principles.

Any dispute, controversy or claim arising out of or in connection with this Limited Warranty, or regarding any legal relations arising out of or in connection therewith, shall be finally settled by arbitration administered by the Arbitration Institute of the Stockholm Chamber of Commerce. The Institute's Rules for Expedited Arbitration shall apply unless the Institute, bearing in mind the difficulty of the dispute, the value of the dispute and other circumstances, decides that Rules of the Arbitration Institute of the Stockholm Chamber of Commerce shall be applied on the proceedings. Should the latter be the case, the Institute shall also decide whether the Arbitration Tribunal shall be composed of one or three arbitrators. The award rendered at the arbitration shall be final and binding upon the parties hereto.

The proceeding shall take place in Stockholm and the language used in the proceedings shall be English.

